

# Office Sharing Register

Ver 13, 03/07/2024



This register has been established and maintained in accordance with clause 4.2.4(a) of the AER's Ring-fencing Guideline for Electricity Distribution (Version 3, November 2021).

The Guideline requires that the office register must identify where Ergon Energy Network (DNSP) uses the same office (i.e. a building, an entire floor of a building or a part of a building that has separate and secure access requirements such that staff from elsewhere in the building do not have unescorted access to it) as a related electricity service provider (RESP) e.g. Yurika and/or Ergon Energy Retail providing contestable electricity services and one of the following conditions apply.

**CI 4.2.1(b)i.** Staff have no access to electricity information; have access to electricity information but no opportunity to use that information to engage in conduct that is contrary to the ring-fencing guideline; or only have access to electricity information to the extent necessary to perform services that are not electricity services (such as general administration, accounting, payroll, human resources, legal or regulatory, or information technology support services)

**CI 4.2.1(b)iii.** Regional office i.e. an office that has less than 25,000 connection points within a 100 kilometre radius of that office (except where this exemption has been varied or revoked as per an AER Waiver).

Office Location	DNSP Staff	RESP Staff	Ring-fencing Controls	Exemption / Waiver
Atherton Depot	<ul style="list-style-type: none"> <li>Corporate Shared Services</li> <li>Customer &amp; Market Operations</li> <li>Design &amp; Delivery Standards</li> <li>Field Delivery</li> <li>Health, Safety &amp; Environment</li> <li>Operations Delivery Enablement</li> <li>Procurement &amp; Supply</li> </ul>	<ul style="list-style-type: none"> <li>Commercial &amp; Governance</li> <li>Proposals &amp; Business Development</li> </ul>	<ul style="list-style-type: none"> <li>System user agreement</li> <li>Ring-fencing training</li> <li>Digital access controls</li> <li>Employee ID and building access cards</li> </ul>	4.2.1(b)i

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Bowen Depot	<ul style="list-style-type: none"> <li>• Customer &amp; Market Operations</li> <li>• Design &amp; Engineering</li> <li>• Field Delivery</li> <li>• Operations Delivery Enablement</li> <li>• Procurement &amp; Supply</li> </ul>	<ul style="list-style-type: none"> <li>• Field Services</li> </ul>	<ul style="list-style-type: none"> <li>• System user agreement</li> <li>• Ring-fencing training</li> <li>• Digital access controls</li> <li>• Employee ID cards</li> </ul>	4.2.1(b)iii
Cairns Office, Bunda Street	<ul style="list-style-type: none"> <li>• Asset Maintenance</li> <li>• Asset Standards</li> <li>• Battery Project</li> <li>• Business &amp; Process Improvement</li> <li>• Community Strategy</li> <li>• Corporate Shared Services</li> <li>• Customer &amp; Market Operations</li> <li>• Digital Capability &amp; Planning</li> <li>• Engineering</li> <li>• Foundation &amp; Network Platform &amp; Services</li> <li>• Governance &amp; Assurance</li> <li>• Grid Investment</li> <li>• Grid Planning</li> </ul>	<ul style="list-style-type: none"> <li>• Metering</li> </ul>	<ul style="list-style-type: none"> <li>• System user agreement</li> <li>• Ring-fencing training</li> <li>• Digital access controls,</li> <li>• Employee ID and building access cards</li> </ul>	4.2.1(b)i

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	<ul style="list-style-type: none"> <li>• Grid Technology</li> <li>• Health, Safety &amp; Environment</li> <li>• Human Resources</li> <li>• Legal Services</li> <li>• Major Customers</li> <li>• Network Operations</li> <li>• Network Pricing &amp; Tariffs</li> <li>• Operations Delivery Enablement</li> <li>• Procurement &amp; Supply</li> <li>• Property</li> <li>• Renewables &amp; Distributed Energy</li> <li>• Works Program Optimisation</li> </ul>			
Cairns Office, McLeod St	<ul style="list-style-type: none"> <li>• Corporate Shared Services</li> <li>• Design &amp; Delivery Standards</li> <li>• Field Delivery</li> <li>• Health, Safety &amp; Environment</li> <li>• Operations Delivery Enablement</li> <li>• Property</li> <li>• Works Program Optimisation</li> </ul>	<ul style="list-style-type: none"> <li>• Asset &amp; Operations</li> <li>• Commercial &amp; Governance</li> <li>• Metering</li> <li>• Proposals &amp; Business Development</li> <li>• Retail Service &amp; Operations</li> </ul>	<ul style="list-style-type: none"> <li>• System user agreement</li> <li>• Ring-fencing training</li> <li>• Digital access controls,</li> <li>• Employee ID and building access cards</li> </ul>	4.2.1(b)i

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<p>Gladstone Depot</p>	<ul style="list-style-type: none"> <li>• Corporate Shared Services</li> <li>• Design &amp; Engineering</li> <li>• Field Delivery</li> <li>• Grid Technology</li> <li>• Health, Safety &amp; Environment</li> <li>• Human Resources</li> <li>• Operations Delivery Enablement</li> <li>• Operations – Substations</li> <li>• Works Program Optimisation</li> </ul>	<ul style="list-style-type: none"> <li>• Engineering &amp; Project Delivery</li> <li>• Field Services</li> </ul>	<ul style="list-style-type: none"> <li>• System user agreement</li> <li>• Ring-fencing training</li> <li>• Digital access controls</li> <li>• Employee ID cards</li> </ul>	<p>4.2.1(b)i</p>
<p>Mackay Office</p>	<ul style="list-style-type: none"> <li>• Asset Maintenance</li> <li>• Corporate Shared Services</li> <li>• Customer &amp; Market Operations</li> <li>• Design &amp; Delivery Standards</li> <li>• Enterprise &amp; Information Platform Services</li> <li>• Field Delivery</li> <li>• Financial Performance &amp; Analysis</li> <li>• Foundation &amp; Network Platform &amp; Services</li> <li>• Grid Investment</li> </ul>	<ul style="list-style-type: none"> <li>• Field Services</li> <li>• Metering</li> <li>• Retail Service &amp; Operations</li> </ul>	<ul style="list-style-type: none"> <li>• System user agreement</li> <li>• Ring-fencing training</li> <li>• Digital access controls,</li> <li>• Employee ID and building access cards</li> </ul>	<p>4.2.1(b)i</p>

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	<ul style="list-style-type: none"> <li>• Grid Planning</li> <li>• Grid Technology</li> <li>• Health, Safety &amp; Environment</li> <li>• Human Resources</li> <li>• Network Operations</li> <li>• Operations – Substations</li> <li>• Operations Delivery Enablement</li> <li>• Property</li> <li>• Works Program Optimisation</li> </ul>			
Maryborough Office, Adelaide Street	<ul style="list-style-type: none"> <li>• Asset Maintenance</li> <li>• Corporate Shared Services</li> <li>• Customer &amp; Emerging Platform Services</li> <li>• Customer &amp; Market Operations</li> <li>• Design &amp; Engineering</li> <li>• Digital Capability &amp; Planning</li> <li>• Enterprise &amp; Information Platform Services</li> <li>• Financial Control</li> <li>• Financial Performance &amp; Analysis</li> <li>• Foundation &amp; Network Platform &amp;</li> </ul>	<ul style="list-style-type: none"> <li>• Commercial Services</li> <li>• Retail Services &amp; Operations</li> </ul>	<ul style="list-style-type: none"> <li>• System user agreement</li> <li>• Ring-fencing training</li> <li>• Digital access controls</li> <li>• Employee ID and building access cards</li> </ul>	4.2.1(b)i

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	<p>Services</p> <ul style="list-style-type: none"> <li>• Grid Investment</li> <li>• Health, Safety &amp; Environment</li> <li>• Human Resources</li> <li>• Legal Services</li> <li>• Network Operations</li> <li>• Operations Delivery Enablement</li> <li>• Procurement &amp; Supply</li> <li>• Renewables &amp; Distributed Energy</li> <li>• Works Program Optimisation</li> </ul>			
<p>Rockhampton Office, Alma Street</p>	<ul style="list-style-type: none"> <li>• Asset Maintenance</li> <li>• Asset Standards</li> <li>• Battery Project</li> <li>• Business &amp; Process Improvement</li> <li>• Customer &amp; Emerging Platforms</li> <li>• Cyber &amp; Information Security</li> <li>• Design &amp; Engineering</li> <li>• Digital Capability &amp; Planning</li> <li>• EAM Engineering</li> <li>• Enterprise &amp; Information Platform</li> </ul>	<ul style="list-style-type: none"> <li>• Commercial &amp; Governance</li> <li>• Commercial Services</li> <li>• Customer &amp; Business Enablement</li> <li>• Engineering &amp; Project Delivery</li> <li>• Field Services</li> <li>• Metering</li> <li>• National Telecommunications</li> </ul>	<ul style="list-style-type: none"> <li>• System user agreement</li> <li>• Ring-fencing training</li> <li>• Digital access controls</li> <li>• Employee ID and building access cards,</li> <li>• Floor segregation and seating allocation</li> <li>• Signage</li> </ul>	<p>4.2.1(b)i</p>

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	<p>Services</p> <ul style="list-style-type: none"> <li>• Enterprise Data</li> <li>• Financial Control</li> <li>• Financial Performance &amp; Analysis</li> <li>• Foundation &amp; Network Platform Services</li> <li>• Governance &amp; Assurance</li> <li>• Government &amp; Investment Strategy</li> <li>• Grid Investment</li> <li>• Grid Planning</li> <li>• Grid Technology</li> <li>• Health, Safety &amp; Environment</li> <li>• Human Resources</li> <li>• Network Pricing &amp; Tariffs</li> <li>• Operations Delivery Enablement</li> <li>• Procurement &amp; Supply</li> <li>• Property</li> <li>• Renewables &amp; Distributed Energy</li> <li>• Strategic Forecasting</li> <li>• Strategy &amp; Enablement</li> </ul>	<ul style="list-style-type: none"> <li>• Proposals &amp; Business Development</li> <li>• Retail Service &amp; Operations</li> <li>• Wholesale Markets &amp; Business Development</li> </ul>		
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	<ul style="list-style-type: none"> <li>• Works Program Optimisation</li> </ul>			
Toowoomba Depot	<ul style="list-style-type: none"> <li>• Asset Maintenance</li> <li>• Asset Standards</li> <li>• Battery Project</li> <li>• Corporate Security</li> <li>• Corporate Shared Services</li> <li>• Customer &amp; Market Operations</li> <li>• Design &amp; Engineering</li> <li>• Enterprise Data</li> <li>• Enterprise &amp; Information Platform Services</li> <li>• Field Delivery</li> <li>• Financial Control</li> <li>• Financial Performance &amp; Analysis</li> <li>• Foundation &amp; Network Platform &amp; Services</li> <li>• Grid Investment</li> <li>• Grid Planning</li> <li>• Grid Technology</li> <li>• Health, Safety &amp; Environment</li> </ul>	<ul style="list-style-type: none"> <li>• Asset &amp; Operations</li> <li>• Commercial &amp; Governance</li> <li>• Engineering &amp; Project Delivery</li> <li>• Field Services</li> <li>• Proposals &amp; Business Development</li> <li>• Retail Services &amp; Operations</li> </ul>	<ul style="list-style-type: none"> <li>• System user agreement</li> <li>• Ring-fencing training,</li> <li>• Digital access controls,</li> <li>• Employee ID and building access cards</li> </ul>	4.2.1(b)i



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	<ul style="list-style-type: none"> <li>• Human Resources</li> <li>• Legal Services</li> <li>• Major Customers</li> <li>• Network Operations</li> <li>• Operations – Substations</li> <li>• Operations Delivery Enablement</li> <li>• Procurement &amp; Supply</li> <li>• Property</li> <li>• Renewables &amp; Distributed Energy</li> <li>• Works Program Optimisation</li> </ul>			
Townsville Office, Flinders Street	<ul style="list-style-type: none"> <li>• Asset Maintenance</li> <li>• Asset Standards</li> <li>• Battery Project</li> <li>• Corporate Shared Services</li> <li>• Customer &amp; Emerging Platform Services</li> <li>• Customer &amp; Market Operations</li> <li>• Customer Advocacy</li> <li>• Cyber &amp; Information Security</li> <li>• Design &amp; Engineering</li> </ul>	<ul style="list-style-type: none"> <li>• Asset &amp; Operations</li> <li>• Commercial &amp; Governance</li> <li>• Commercial Services</li> <li>• Customer &amp; Business Enablement</li> <li>• Engineering &amp; Project Delivery</li> <li>• Field Services</li> <li>• Metering</li> <li>• National</li> </ul>	<ul style="list-style-type: none"> <li>• System user agreement</li> <li>• Ring-fencing training</li> <li>• Digital access controls</li> <li>• Employee ID and building access cards</li> <li>• Floor segregation and seating allocation</li> <li>• Signage</li> </ul>	4.2.1(b)i

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	<ul style="list-style-type: none"> <li>• Digital Capability &amp; Planning</li> <li>• EAM Engineering</li> <li>• Enterprise &amp; Information Platform Services</li> <li>• Enterprise Data</li> <li>• Financial Control</li> <li>• Financial Performance &amp; Analysis</li> <li>• Foundation &amp; Network Platform &amp; Services</li> <li>• Governance &amp; Assurance</li> <li>• Grid Investment</li> <li>• Grid Planning</li> <li>• Grid Technology</li> <li>• Health, Safety &amp; Environment</li> <li>• Human Resources</li> <li>• Legal Services</li> <li>• Major Customers</li> <li>• Operations Delivery Enablement</li> <li>• Procurement &amp; Supply</li> <li>• Property</li> <li>• Regulatory Affairs</li> </ul>	<p>Communications</p> <ul style="list-style-type: none"> <li>• Proposals &amp; Business Development</li> <li>• Retail Opportunities</li> <li>• Retail Services &amp; Operations</li> <li>• Wholesale Markets &amp; Business Development</li> </ul>		
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	<ul style="list-style-type: none"> <li>• Renewables &amp; Distributed Energy</li> <li>• Strategy Forecasting</li> <li>• Works Program Optimisation</li> </ul>			
Townsville Depot, Garbutt	<ul style="list-style-type: none"> <li>• Community Strategy</li> <li>• Corporate Affairs</li> <li>• Corporate Shared Services</li> <li>• Customer &amp; Emerging Platform Services</li> <li>• Customer &amp; Market Operations</li> <li>• Design &amp; Engineering</li> <li>• Digital Capability &amp; Planning</li> <li>• Field Delivery</li> <li>• Foundation &amp; Network Platform &amp; Services</li> <li>• Grid Investment</li> <li>• Grid Technology</li> <li>• Health, Safety &amp; Environment</li> <li>• Human Resources</li> <li>• Network Operations</li> <li>• Operations – Substations</li> </ul>	<ul style="list-style-type: none"> <li>• Commercial &amp; Governance</li> <li>• Materials Sales</li> <li>• National Communications</li> </ul>	<ul style="list-style-type: none"> <li>• System user agreement</li> <li>• Ring-fencing training</li> <li>• Digital access controls</li> <li>• Employee ID and building access cards</li> <li>• Signage</li> </ul>	4.2.1(b)i

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	<ul style="list-style-type: none"><li>• Operations Delivery Enablement</li><li>• Procurement &amp; Supply</li><li>• Works Program Optimisation</li></ul>			
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For further information or feedback, please contact us via email: [ring.fencing@energyq.com.au](mailto:ring.fencing@energyq.com.au)